

SOSME ACCEPTABLE USE POLICY

Framework: SOSME Enterprise Trust Framework

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Welcome

At SOSME, we are committed to providing a secure, reliable, ethical, and trusted digital platform for all users.

This Acceptable Use Policy explains the standards of conduct expected when using SOSME's website, mobile applications, platform, Artificial Intelligence capabilities, including Yara AI, APIs, and other digital services.

By using SOSME, you agree to comply with this Policy.

Acceptable Use at a Glance

When using SOSME, you should:

- ✓ Use the Services lawfully.
- ✓ Protect your account and credentials.
- ✓ Respect the rights of others.
- ✓ Use Artificial Intelligence capabilities, including Yara AI responsibly.
- ✓ Help maintain a secure environment for everyone.

1. Scope

This Policy applies to all users of:

- ◆ SOSME Platform
- ◆ SOSME Website
- ◆ SOSME Mobile Applications
- ◆ Demo Environment
- ◆ Customer Portal
- ◆ Partner Portal

- ◆ SOSME Studio
- ◆ SOSME Academy
- ◆ Artificial Intelligence capabilities, including Yara AI
- ◆ APIs and integrations
- ◆ Any other SOSME digital service

2. Permitted Use

You may use SOSME only for legitimate business, educational, or evaluation purposes and in accordance with:

- ◆ applicable laws and regulations;
- ◆ your agreement with SOSME;
- ◆ this Policy;
- ◆ authorized testing and integration activities where expressly permitted by SOSME; and
- ◆ any applicable customer or organizational policies.

3. Prohibited Activities

You must not:

Security

- ◆ attempt unauthorized access to any account or system;
- ◆ bypass security controls;
- ◆ test or exploit vulnerabilities without written authorization;
- ◆ introduce malware, ransomware, viruses, or other harmful code.

Platform Integrity

- ◆ interfere with the availability or performance of the Services;
- ◆ overload or disrupt SOSME systems;
- ◆ use automated tools to scrape or harvest information without authorization.

Intellectual Property

- ♦ copy, reproduce, modify, distribute, or reverse engineer SOSME software except where permitted by law;
- ♦ remove copyright notices or proprietary markings.

Illegal Activities

- ♦ use the Services for unlawful purposes;
- ♦ engage in fraud or deception;
- ♦ violate sanctions, export controls, or applicable regulations.

Content

You must not create, upload, or distribute content that is:

- ♦ illegal;
- ♦ defamatory;
- ♦ abusive;
- ♦ discriminatory;
- ♦ threatening;
- ♦ fraudulent; or
- ♦ infringing another person's rights.

Artificial Intelligence

You must not use Yara AI to:

- ♦ generate unlawful or harmful content;
- ♦ impersonate individuals or organizations;
- ♦ facilitate fraud or cybercrime;
- ♦ deliberately produce misleading information;
- ♦ bypass AI safeguards or platform controls;
- ♦ using AI to intentionally generate false evidence, fake identities, or deceptive business records.

Privacy

- ♦ attempting to access another customer's data;
- ♦ collecting personal information without authorization;
- ♦ violating applicable privacy laws.

Abuse of Services

- ♦ using the Services to send spam or unsolicited communications;
- ♦ using automated processes to create excessive workloads;
- ♦ using the platform in a way that negatively impacts other customers.

4. Customer Responsibilities

You are responsible for:

- ♦ protecting your login credentials;
- ♦ managing access to your account;
- ♦ ensuring that information submitted to SOSME is accurate where appropriate;
- ♦ complying with your organization's internal policies;
- ♦ maintaining appropriate internal access controls;
- ♦ promptly removing access for unauthorized or departed users; and
- ♦ promptly reporting any suspected security incident involving your account.

5. Cooperation with Investigations

Customers are expected to cooperate reasonably with SOSME when investigating suspected violations of this Policy, including providing relevant information where appropriate and legally permissible.

6. Monitoring & Enforcement

To protect the security and integrity of our Services, SOSME may investigate suspected violations of this Policy.

Where appropriate, SOSME may:

- ♦ issue warnings;
- ♦ suspend access;
- ♦ restrict functionality;
- ♦ terminate accounts;
- ♦ remove content;
- ♦ report unlawful activities to the appropriate authorities; or
- ♦ take other actions permitted by applicable law or contractual agreements.

SOSME exercises these rights in accordance with applicable law, customer agreements, and its governance framework.

7. Reporting Concerns

If you become aware of misuse of SOSME or a suspected violation of this Policy, please notify SOSME as soon as reasonably possible using the contact information available on our official website.

Need Help?

If you have questions about this Policy or acceptable use of SOSME, please contact the SOSME Legal & Compliance team using the contact details published on our official website.

Our Commitment

At SOSME, we believe a secure digital environment is built through shared responsibility.

By working together, we help protect our customers, their information, and the integrity of our platform.

Thank you for helping us maintain a trusted and secure community.

Business. Rebuilt.

Related Policies

For additional information, please refer to:

- ♦ TCP-PRI-001 Privacy Policy
- ♦ TCP-PRI-002 Cookies & Similar Technologies Policy

- ◆ TCP-AI-001 Responsible Artificial Intelligence Policy
- ◆ TCP-AI-002 AI Transparency Statement
- ◆ TCP-SEC-001 Security Statement
- ◆ LEG-004 Terms of Use

The latest versions of all SOSME legal policies are available through our official website.

