

# ARTIFICIAL INTELLIGENCE TRANSPARENCY STATEMENT

Framework SOSME Enterprise Trust Framework

Document ID TCP-AI-002

Version: 1.0    Effective Date: [01.01.2025]    Last Updated: [01.01.2025]

## Artificial Intelligence at SOSME

SOSME integrates Artificial Intelligence capabilities, including YARA AI, across the platform to support automation, analysis, intelligent workflows, and decision support.

It is designed to help organizations automate work, analyze information, improve productivity, and support informed decision-making.

At SOSME, we believe Artificial Intelligence should augment human capability—not replace human judgment.

This AI Transparency Statement explains how Yara AI is designed, how it supports users, and the principles that guide its development and operation.

## AI at a Glance

Our approach to Artificial Intelligence is built on six commitments.

-  Human-Centred AI
-  Transparency
-  Accountability
-  Privacy & Security
-  Responsible Innovation
-  Continuous Improvement

## 1. What is Yara AI?

Yara AI is the native Artificial Intelligence layer within the SOSME Operating System.

Rather than functioning as a standalone chatbot, Yara AI is embedded throughout the platform to assist users across business processes, workflows, and decision support.

Depending on the services enabled, Yara AI may:

- ♦ answer business questions;
- ♦ analyze business information;
- ♦ automate repetitive activities;
- ♦ assist with document processing;
- ♦ generate reports and insights;
- ♦ identify trends and anomalies;
- ♦ support workflow execution; and
- ♦ provide recommendations based on available information.

YARA AI may combine deterministic platform logic with Artificial Intelligence models depending on the capability being used.

## 2. Human-Centred AI

Yara AI is designed to assist people—not replace them.

Business decisions remain the responsibility of the customer and its authorized users.

Users should review AI-generated outputs before relying on them for significant financial, legal, operational, or strategic decisions.

## 3. How Yara AI Works

Yara AI combines business context, authorized user interactions, and platform functionality to generate relevant responses and recommendations.

Depending on the capability being used, Yara AI may process:

- ♦ user prompts;
- ♦ business information available within the customer's authorized environment;
- ♦ platform configuration;
- ♦ workflow context;
- ♦ role-based permissions
- ♦ organization configuration; and
- ♦ other information necessary to perform the requested task.

Yara AI operates only within the permissions and access rights assigned to the requesting user.

#### 4. AI Governance

Yara AI operates within SOSME's broader governance framework. AI governance is established under the SOSME Enterprise Artificial Intelligence Governance Framework (EGS-011).

Our governance approach includes:

- ♦ human oversight;
- ♦ access controls;
- ♦ role-based permissions;
- ♦ security monitoring;
- ♦ responsible development practices;
- ♦ ongoing evaluation of AI capabilities; and
- ♦ continuous improvement.

#### 5. Privacy & Customer Data

Protecting customer information is fundamental to the design of Yara AI.

Information processed through AI features is handled in accordance with the SOSME Privacy Policy and applicable legal requirements.

Where external AI services are used to deliver specific capabilities, SOSME seeks to ensure that appropriate contractual, security, and privacy safeguards are in place.

Customers remain responsible for ensuring they are authorized to process information submitted to AI features.

#### 6. AI Limitations

Artificial Intelligence has limitations.

Users should understand that:

- ♦ AI-generated outputs may not always be complete or accurate;
- ♦ responses may require human verification;
- ♦ AI does not replace professional advice;
- ♦ recommendations should be evaluated within the context of the customer's business; and

- ◆ users remain responsible for decisions made using AI-generated information.

## 7. Human Oversight

Certain AI capabilities may support automated recommendations or workflow execution. However, responsibility for significant business decisions remains with authorized users and their organizations unless explicitly configured otherwise.

## 8. Continuous Improvement

Yara AI continues to evolve.

SOSME regularly reviews and improves AI capabilities to enhance:

- ◆ usefulness;
- ◆ reliability;
- ◆ safety;
- ◆ governance;
- ◆ user experience; and
- ◆ operational performance.

New capabilities may be introduced as our platform evolves.

## 9. Future AI Architecture

Yara AI is designed as an extensible intelligence platform.

Over time, SOSME expects to expand Yara through specialized AI agents supporting different business domains while operating under a consistent governance framework.

These may include capabilities for:

- ◆ finance and accounting ;
- ◆ supply chain and procurement;
- ◆ human capital;
- ◆ sales and customer relationship management;
- ◆ governance & risk & compliance;
- ◆ analytics;

- ◆ document intelligence; and
- ◆ industry AI Agents.

All future AI capabilities will continue to operate under SOSME's Responsible AI principles.

## 10. AI Principles

Our approach to Artificial Intelligence is guided by the following principles:

- ◆ Human oversight
- ◆ Transparency
- ◆ Accountability
- ◆ Privacy by Design
- ◆ Security by Design
- ◆ Fair and responsible use
- ◆ Continuous improvement

These principles guide the design, operation, and evolution of Yara AI.

## Need Help?

If you have questions about Yara AI or this Statement, please contact the SOSME AI Governance Team using the contact information published on our official website.

## Our Commitment

We believe Artificial Intelligence should help organizations become more capable, more productive, and more informed.

By combining intelligent automation with responsible governance and human expertise, we aim to build AI that customers can trust.

Yara AI is not designed to replace people.

It is designed to empower them.

Thank you for trusting SOSME.

**Business. Rebuilt.**

### **Related Documents**

- ◆ TCP-AI-001 Responsible Artificial Intelligence Policy
- ◆ TCP-PRI-001 Privacy Policy
- ◆ TCP-SEC-001 Security Statement
- ◆ TCP-SVC-001 Business Continuity Statement
- ◆ TCP-GEN-001 Acceptable Use Policy
- ◆ LEG-004 Terms of Use

The latest versions of all SOSME Trust Center documents are available through our official website.